

Annual Report 2021



Our Mission: *To enhance the dignity and quality of life for seniors in Yellow Springs and Miami Township and to foster interaction among them and with the community.*

2021 was a year of multiple transitions at YSSC. Karen Wolford, who had been Executive Director for seven years, retired. Macy Reynolds completed her term as President of the Board of Trustees, and COVID finally receded enough to open YSSC to the public again.

New staff and board members joined the tide of renewed energy as activities resumed in-person starting in July. Caroline Mullin started as the new Executive Director in June, Stephanie Lawson joined the team in September as Support Services Manager. Programs are available in person, online, and as a hybrid of both. We provide homemakers, grocery shopping, transportation, and other support for villagers in their homes.

Navigating life helps us all develop skills, innovation, and resilience. These attributes have been tested more in the past two years than any of us could have expected. The Senior Center



YSSC re-opened for in-person activities in July 2021 after over a year of shut-down during the pandemic.

is an evolving place, so far different from its founding in 1959 when Rev. Dr. Wesley Matthews shuttled people in the old “Woodie” station wagon and operated a thrift shop out of the front of what is now the Emporium. We are delighted to have the plaque honoring his life work now on the front of the Senior Center.



What would Dr. Matthews create now for those in need of help in Yellow Springs? Are we continuing to be visionary and address the changes in technology, services and challenges?

During 2022 we will be sharing a survey with the community to learn how well we are serving the Village. Please help consider what our future will be...we are all getting older together. Let's make the best of it!



The Annual YSSC Flash Mob in May 2021 doubled as a retirement celebration for Karen Wolford.

Ken Dahms, President, YSSC Board of Trustees
Caroline Mullin, YSSC Executive Director

Programs

Support Services Program

18–20 clients are assisted each month with a variety of services including nutrition, housing, rehabilitation, social security, retirement, medical appointments, hearing aids, eyeglasses, advance care planning, and many others. Assistance is also provided through referrals to The Greene County Council on Aging (GCCOA), Area Agency on Aging, and other helping programs.

Stephanie Lawson was hired as Support Services Manager, completed OSHIIP training, and assisted **64** residents with an annual Medicare plan review during open enrollment in 2021, saving an estimated \$66,000 to those she counseled.

Homemaker Program

Homemaking services were provided to about 30 clients each month. Six homemaker employees provide those services. Homemaking services are provided to most clients through a contract with GCCOA. That contract was renewed for 2020 and goes through 2022. Homemakers not only are cleaning the homes of our clients, they are also providing companionship, cooking, and errands.

Activities Program

Events during 2021 continued to evolve as opportunity to gather or use online resources changed. The following types of programs were included:

Literary and Languages	11
Exercise	11
Health-related	2
Social and Discussion	4
Games	7
Music	3
Art/Craft	2
Food-related	3
Total # of activities	43

When the building was closed due to the pandemic all in-person activities were put on hold. Almost immediately activity leaders started virtual programs via Zoom, online, and even using our Community Access TV channel.

During 2021 YSSC was able to continue to deliver “Local Fare” catered lunches funded by the Yellow Springs Community Foundation. As many as 30 meals per week from local restaurants were delivered to local seniors.

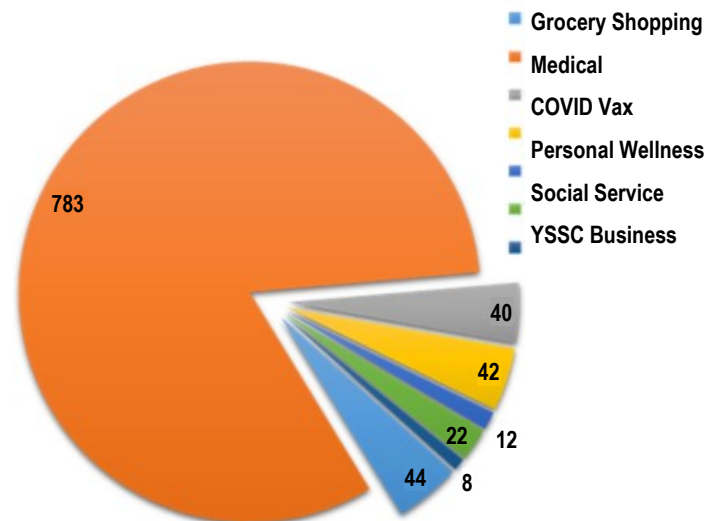
Weekly Zoom gatherings “Lunch & Meet” also continued to provide social outreach and share information about local events, businesses, opportunities, and experts. There were 48 speakers over the course of the year and over 100 individuals who attended the programs.

Transportation Program

Rides for medical appointments continued to be available during 2021 including transporting clients for COVID vaccination.

In 2021 volunteer drivers and staff, using the Center’s three cars, provided **951** rides to individuals, a slight increase over 2020. 82% (783) of the rides were to medical appointments. We did not resume rides for social outings. 84% of the rides were outside of Yellow Springs. Volunteers drove for most rides. There were 796 hours of volunteer driver service covering 10,030 miles.

2021 YSSC Transportation Purposes – Number of Rides



Membership

Members are recognized as those who have paid yearly membership dues. Renewal of membership dues was optional during 2021 since so much of the Center's operations were on standby. All memberships were automatically renewed through December 31, 2021. While some members did opt to pay dues the overall loss of income was about \$8,000 from a typical year.

As of December 31, 2021 YSSC has 710 members, including 19 new members in 2021.

Structure and Infrastructure



The “Fireplace Room,” which also functions as our art gallery, was updated with new wallpaper, lights, paint, and a modular table allowing for more flexible use of the space. The project was funded by the Yellow Springs Community Foundation and a bequest from the estate of Jill Chapman.

Other updates include new cabinets in the Great Room increasing organization and aesthetics of the room. Great Room rentals resumed for community use. Non-profit organizations may use the room for free.

Volunteers

The service and talents of volunteers are essential to the success and functioning of YSSC. During the time we were open in 2021 there were 92 active volunteers helping with activities such as driving, leading classes and programs, serving as board

members, front desk receptionists, and mailing help. Other projects have included gardening work, grocery and meal delivery, and committee work.

YSSC also had two “Miller Fellows” funded by YSCF, William Rice from Antioch College, and Encore Fellow Linda Sikes.

Community Outreach

- Through a grant from the Yellow Springs Community Foundation (YSCF), YSSC helped residents of Lawson Place apartments purchase supplies for their Community Room
- GCCOA and the Village of Yellow Springs funded the purchase of tablet computers to loan to community members
- Lunch & Meet profiled community members and organizations
- Local Fare, funded by YSCF, purchased meals from local restaurants for seniors
- Craft for a Cause created projects donated to serve people in need of extra emotional support
- Resumed open hours 9:30 to 4 weekdays
- Some YSSC programs are shared via Zoom with a video camera supplied by the village
- All community members are welcome to participate in programming, regardless of age



Finance

Goal: Secure financial resources to meet current and emerging organizational needs

2021 Revenue and Expenses

Total Revenue: \$373,203

GCCOA Grants: \$96,730

YS Community Foundation Grants: \$10,277

Other Grants: \$42,397

Total Expenses: \$353,419

Program Services / Salaries: 88%

Capital Expenses: 11%

Fundraising Expenses 1%

Fundraising Report

Annual Appeal: \$54,356

Estate Bequests: \$38,696

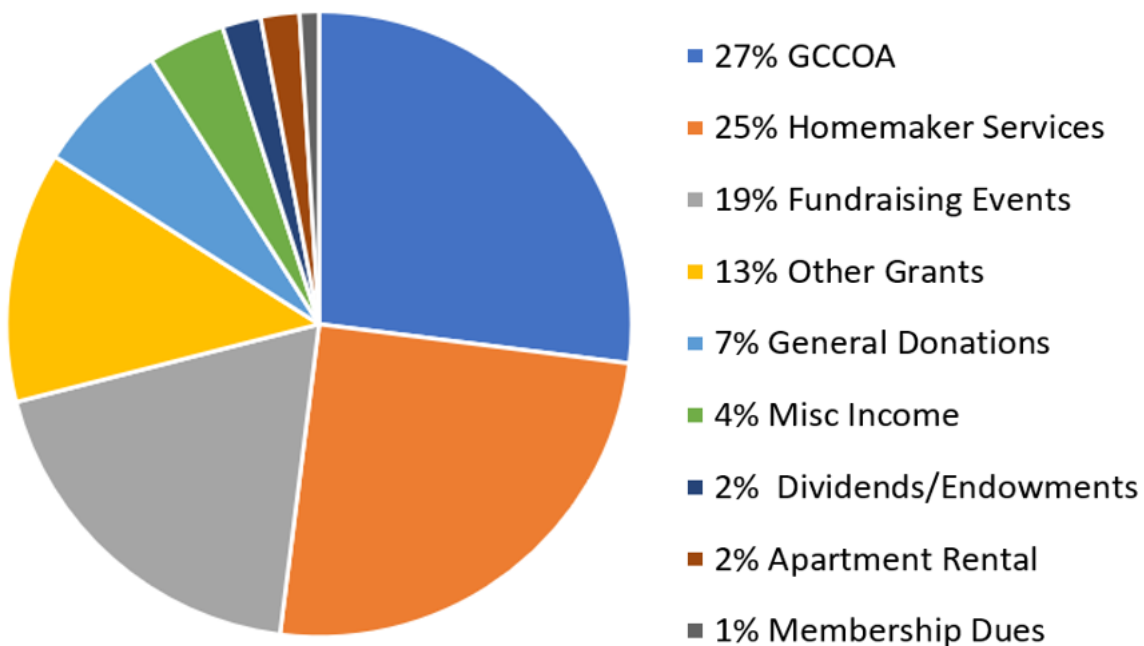
Fundraising Events: \$12,410

Events included a virtual Garden Dinner Party, A Concert for Everyone, Giving Tuesday, Zoom Movie Night

Other Donations: \$25,733

Donations to transportation, memorials, grocery delivery program, and general donations

2021 YSSC Revenue Sources



2021 Board of Trustees: Macy Reynolds, President through June 2021; Ken Dahms, President as of July 2021; Diane Chiddister, Vice-President; Wayne Gulden, Treasurer; Anna Bellisari, Secretary; Susan Alberter, Greg Felder, Cathy Hill, Karen McKee, Ruth Lapp, Linda Scutt Trustees

Current Staff June 2022: Caroline Mullin, Executive Director; Teresa Bondurant, Homemaker Program Manager; Stephanie Lawson, Support Services Manager; Robert Libecap, Transportation Manager; Jeanna Gunderkline, Bookkeeper; Corinne Pelzl, Program Assistant; Lin Wood, Operations Assistant; Pam Geisel, Marketing Manager; Vicci Ayers, Amy Bennett, Katia Clod-Svensson, Melanie Evans, Jennifer Johnson, Melissa Kuhns, Heather Neill, Homemakers